

Magik Questions Pro - Installation & Configuration

Magik Question Pro is a powerful and feature rich Magento extension that allow customers to ask product-related questions on the product page itself. Customer will receive an email when admin answer his/her question & also answer is listed on product details page under **“view answers”** link. QuestionsPro extension will add a link **“Ask a question”** in the frontend on product details page. On click of this light box will open & will ask for customer name, email address & question. After submitting the form admin will get the notification email for your question. From admin panel admin can answer the particular question which will be the listed in frontend under **“View Answers”** link on product details page.

Every Questiospro email can have its own email template. Questiospro email templates can be customized via system => Transactional Emails

Version: 0.1.0

Installation Instructions:

Step 1: Upload Magik Question pro extension at the correct path. You will find the path information along with the extension release.

Step 2: Once all the files, folders are copied to the appropriate directory just log into your store's admin panel. You will see a Tab **“Questiospro”** in Admin bar. Click on **“Products Questions”** to set up require Magik Questions pro extension.

Following are the screenshots of our demo server -

Go to **Admin -> Questionspro -> Products Questions**

This tab will display all the Magik Questions pro configuration & custom configuration option.

You can change options as your requirement & click on save.

Questions Pro Admin Panel:

Magento™ Admin Panel
Global Record Search

Dashboard | Sales | Catalog | Mobile | Customers | Promotions | Newsletter | CMS | Hide Price | Featu
Onsale | Autocomplete | Followtheprice | Agerestriction | Reports | System

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Magik Questionspro

Page of 1 pages | View per page | Total 4 records found

Select All Unselect All Select Visible Unselect Visible 0 items selected					
	Added On	Product Name	Name	Email	Question
Any ▾	From: <input type="text"/> To: <input type="text"/>				
☐	Feb 16, 2012 12:51:00 AM	Ottoman	John	john@gmail.com	What is the price for bulk purchase?
☐	Feb 16, 2012 12:53:56 AM	Weber 741001 22.5-Inch One-Touch Silver Kettle Grill, Black	Balaji	balaji@yahoo.com	How much electric product?
☐	Feb 17, 2012 2:38:41 AM	Ottoman	reema	reema@gmail.com	What color are the cushions?
☐	Feb 17, 2012 2:40:20 AM	Ottoman	Seema	Seema@hotmail.com	Instead of wood, what extra character?

Questions Pro System Configuration Admin Setting:

Go to Admin -> System -> Configuration->Magik->Questionspro setting-> Change setting as you needs

The screenshot displays the Magento Admin Panel interface. At the top, the header includes the Magento logo, 'Admin Panel', a search bar, and user information: 'Logged in as extadmin | Thursday, January 16, 2014 | Try Magento Go for Free | Log Out'. Below the header is a navigation menu with tabs for Dashboard, Sales, Catalog, Mobile, Customers, Promotions, Newsletter, CMS, Autocomplete, Helpful Reviews, and System (which is highlighted). A 'Get help for this page' link is also present.

The main content area is titled 'Questionspro Settings' and features a 'Save Config' button. On the left, a sidebar shows the 'Current Configuration Scope' set to 'Default Config' and a 'Manage Stores' link. Below this, a 'Configuration' menu lists various settings categories: GENERAL (General, Web, Design, Currency Setup, Store Email Addresses, Contacts, Reports, Content Management), CATALOG (Catalog, Inventory, Google Sitemap, RSS Feeds, Email to a Friend), and MAGIK (Questionspro Settings, which is selected).

The 'Questionspro Settings' page is divided into a 'General' section. It contains several configuration items, each with a text input field and a '[STORE VIEW]' link:

- Send Notification to admin about new question: [STORE VIEW]
- Notification to Admin about new question email template: [STORE VIEW]
- Email Sender Name: [STORE VIEW]
- Email Sender: [STORE VIEW]
- Notification to Customer about reply to question: [STORE VIEW]

At the bottom of the page, there is a footer with the following information:

- Help Us Keep Magento Healthy - Report All Bugs
- Interface Locale: ▼
- Magento ver. 1.7.0.2
- Connect with the Magento Community
- Magento™ is a trademark of Magento Inc.
- Copyright © 2014 Magento Inc.

Questionspro Ask question View:

The screenshot shows a product page for a Nikon COOLPIX L24 14 MP Digital Camera. A modal window for asking a question is overlaid on the page. The modal contains the following fields:

- Name:
- Email Address:
- Question:
- Submit button

The background page includes a navigation menu with categories like FURNITURE & OUTDOOR, ELECTRONICS, APPAREL, BABY & KIDS, and SPORTS & FITNESS. The product title is "Nikon COOLPIX L24 14 MP Digital Camera with 3.6x NIKKOR Optical Zoom Lens and 3-Inch LCD (Red)". The page also features a shopping cart icon, a search bar, and a product description section.

Questionspro Answers View:



Default welcome msg! [My Account](#) | [My Wishlist](#) | [My Cart](#) | [Checkout](#) | [Log In](#) | [Store Locator](#)

magikdemo

Search entire store here...

SEARCH

FURNITURE

ELECTRONICS

APPAREL

CUSTOM BLOCK

Questions & Answers for Ottoman

⊖ Can I use my own fabric material?

No. However, we can source most fabrics available to upholsterers and interior decorators. Simply email us the details including the company name, style and colour and your choice of Ottoman and cushions and we will forward you a quote.

⊖ How can I place an order with you?

Orders can be processed online or, alternatively, you can email us to indicate your intention and we will reply to further discuss your options.

⊖ When will my order be ready?

All our products are made to order and are usually ready in 1-2 weeks. You will be notified if -there is any unexpected delays to the delivery date. The Quick Shift range is available for immediate delivery.

⊕ I'm not sure what best suits my home. Can you help me?

⊕ HI I want buy ottoman but can i modify this product with my custom size & different color? kindly reply me

⊕ Hello how many get discount on purchase more than 3 ottoman ?

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Questionspro Email Template View:

Hello vishal,

Thank you for asking a question on [Ottoman](#) Our team has responded to your question.

You asked Once I attain carrot status, how can I get orange like you?

Answer : Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed diam nonummy nibh euismod tincidunt ut laoreet dolore magna aliquam erat volutpat. Ut wisi enim ad minim veniam, quis nostrud exerci tation ullamcorper suscipit lobortis nisl ut aliquip ex ea commodo consequat.

You are welcome to check out other related questions for this [Ottoman](#) product.

With Regards,
Administrator.

<http://192.168.3.70/questionpro181/>

Product Support Policy

Free support period for one Product totals 6 months starting from the purchase date of the Product. The term of free support can be prolonged when a Product update is purchased by confirming and paying extra for prolonged support.

Support team shall provide to Customer, without additional charge, all reasonably necessary written consultation requested in connection with use and operation of the Product or any problems therewith, within above-stated period of time.

Free support does not include achieving compatibility with third party solutions and is not provided if the Product has been customized. In cases when extraordinary support efforts will be required Customer will be offered paid support services. Contact us for paid support services.

Support team preserves the right to ignore any appeals or requests, not falling under the present conditions. All information, acquired from Magik support team is advisory only and shall not create any warranty for Magik.

Service Level Agreement

Magik will provide support services via email (support@magikcommerce.com)

Product Updates

Magik will timely release the information about new updates. It is Customer's responsibility to check for updates availability. Customer can claim updates via Support department.

All updates can be used only as a replacement of a previously purchased Product, not as a separate copy of a Product.

Magik reserves the right to determine which products will be updated and when. Magik reserves the right to discontinue product updates (if necessary).

Updates shall be available to the Customer free of charge for 6 months from the original purchase date. After that an update would cost 75% of the current product price. Customer is not obliged to purchase updates every 6 months. The decision about whether to purchase an update and when is solely customer's right. Customer can continue using the Product after 6 months from the original purchase date and can contact Magik for paid support services.

Refunds

Customer may demand a refund for any Magik product within a 30-day period from the date of purchase. Any clarification of Customer's refund claim within the 30-days period is optional.

Refund requests submitted after the expiration of the 30 days period shall not be accepted. Refunds of money charged for custom installation service shall not be issued.

Magik considers its Product refunded when the money has been withdrawn from its account. If no notification of non-acceptance has been received from client within 10 bank days, product is treated as refunded. The Customer is obliged to uninstall the product before requesting the refund and terminate all its copies and derivatives within the 5 bank days starting from the day of initiation of money refund process.

Magik is not responsible for any damages neither with Magento running, nor with business profits or information occurring due to enforced manual deleting of refunded Product or its derivatives.

Disclaimer of Responsibility

Magik Products are not stand-alone solutions and require Magento to be installed primarily with a valid Magento License. Magik does not guarantee for its Product to operate correctly on any Magento solution, either modified or non-modified.

Magik does not bear any responsibility for damages or incorrect running of the Magento solution, occurred due to installation or utilizing of Module. Magik disclaims any accountability for content of a site on which the Product is installed. Magik is not liable to Customer or any third party for any damages including, but not limited to, loss of business or business profits, loss of business information due to using Magik Products. By accepting this License Agreement Customer acknowledges to use the Product at own risk and has clear understanding of responsibility for any damage to own computer system and data.

Changes in Conditions

Magik reserves the right to modify these agreement terms at any time. It is solely Customer's responsibility to inquire about any changes made to the present Agreement.