

FaqMate – Installation & Configuration

Magik FaqMate is a most powerful Magento extension show product related question answers (FAQs) on your store. FaqMate extension allows your customer to find answers for common question in FAQ page. Magik FaqMate is designed to be very easy to use. Magento FaqMate *is easy, robust and SEO friendly, it also helps you create more and more SEO pages explain details about your store in an easy way.* You can manage categories, sub categories and question groups professionally using Magento FaqMate extension.

Features:

1. Supports SEO friendly URL, good for SEO.
2. Supports multi stores, multi language.
3. Supports easy category, sub category creation from back end.
4. Supports Meta keywords and Meta description for category pages as well as FAQ detail pages.
5. Supports SEO friendly breadcrumbs for enhanced navigation.
6. Allow admin to customize answer design and CSS using editor.

Installation Instructions:

Step 1: Upload FaqMate extension at the correct path. You will find the path information along with the extension release.

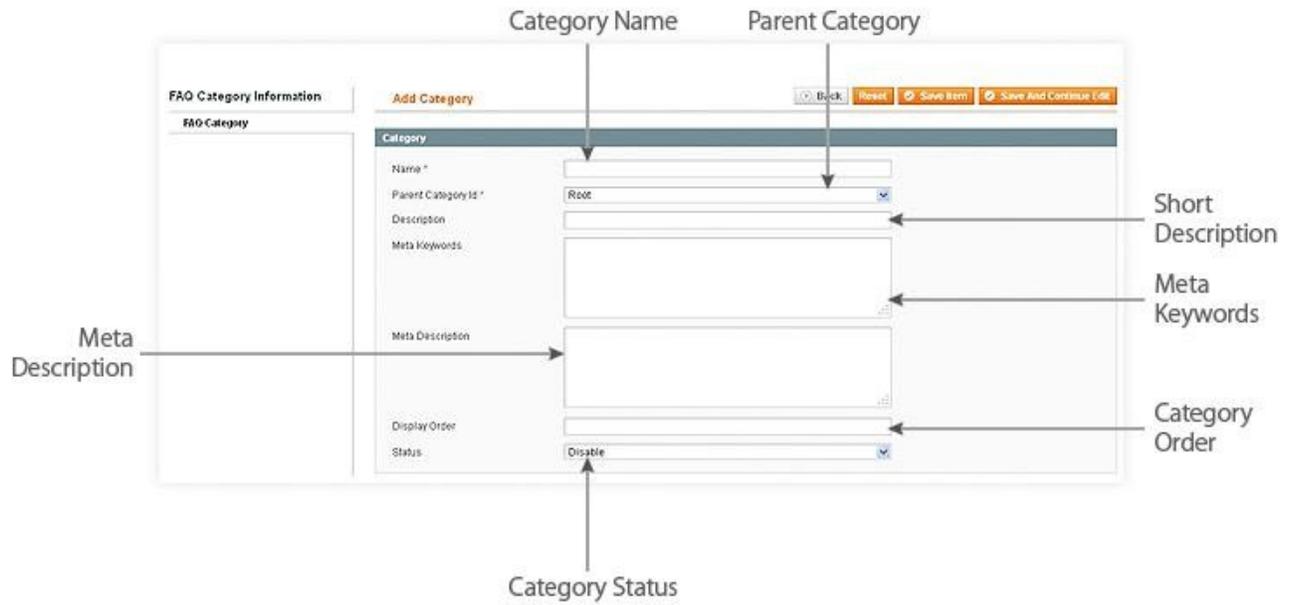
Step 2: Add the following line of code to display FAQ's link on your site

```
<a href="<?php echo Mage::helper('core/url')->getHomeUrl().'faq/';?>">FAQ's</a>
```

Step 3: Once all the files, folders are copied to the appropriate directory just log into your store's admin panel. You will see a new Tab “**FaqMate**” in Admin bar.

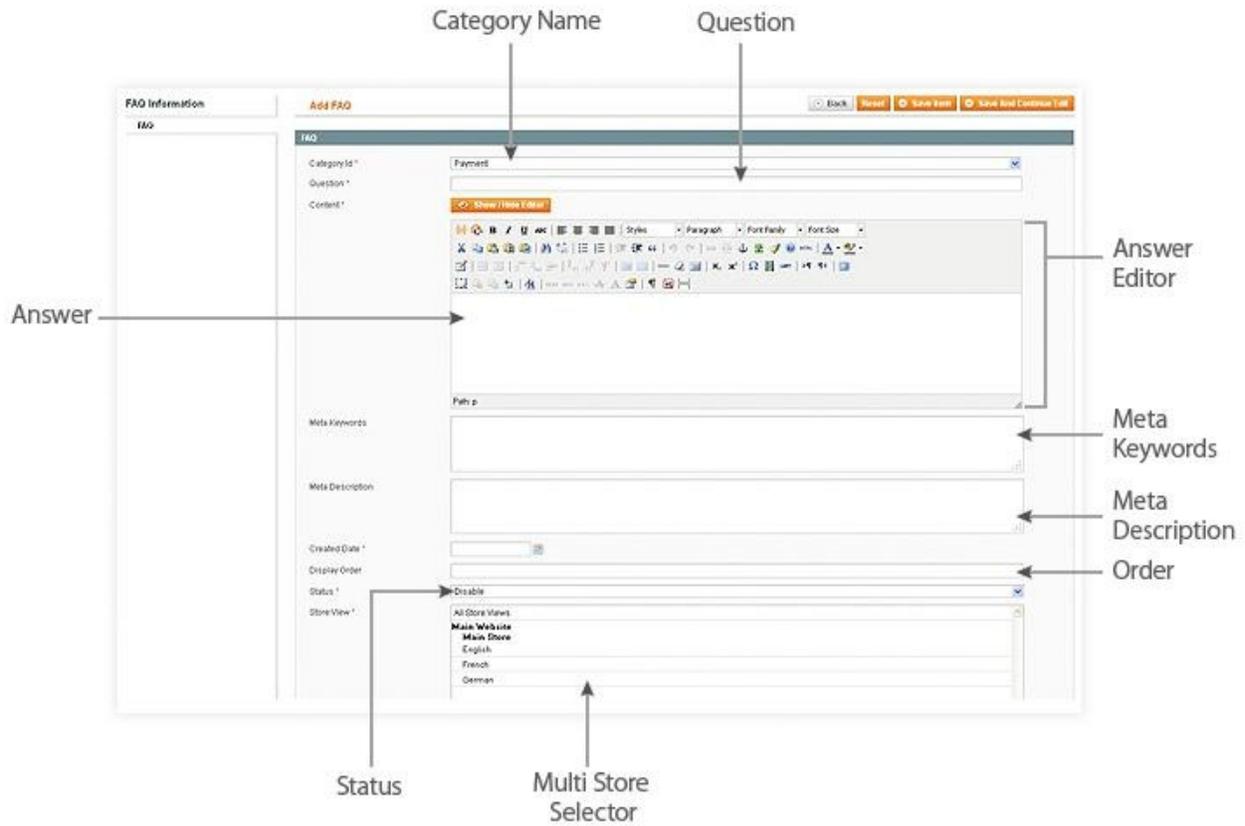
Following are the screenshots of our demo server -

After Installation login to your Admin Panel and click **Add New FAQ Category** button in Manage Categories under FaqMate tab, following screen will be displayed



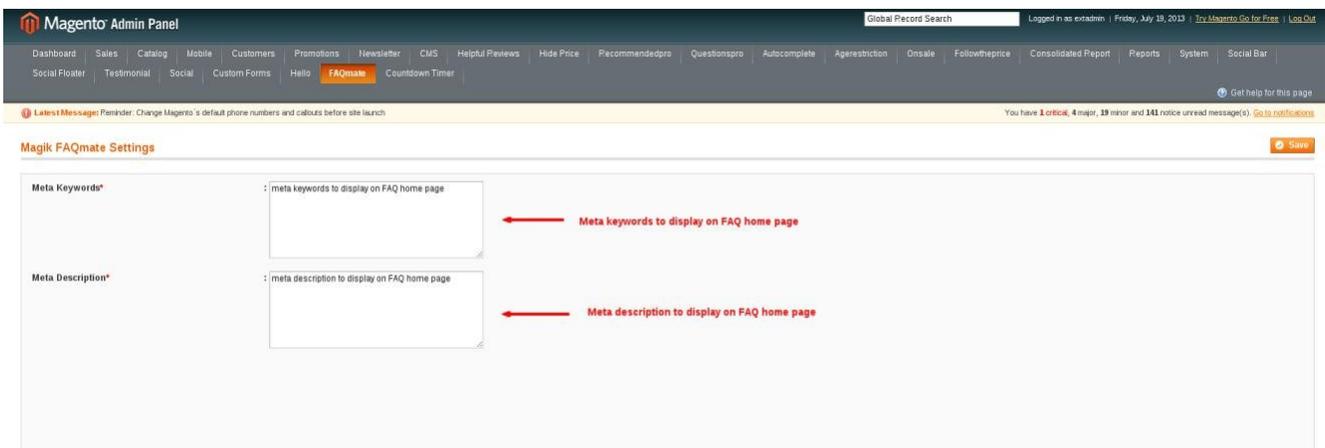
After Installation login to your Admin Panel and click FaqMate tab, following screen will be displayed.

Add New FAQ button in Manage FAQ under



After Installation login to your Admin Panel and click FaqMate tab, following screen will be displayed.

FAQ Settings under FaqMate tab, following



Following are screenshots at frontend of website.

FAQ's home page all root categories.



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Default welcome msg! My Account | Wishlist | Log In

Search entire store here...

SEARCH

Shopping Cart
0 item

FURNITURE ELECTRONICS APPAREL CUSTOM BLOCK

Home Page > FAQ's

Browse by Topic

Payment

3 >

All FAQ's related with payment

Ubique iudicabit

2 >

Ubique iudicabit cum ea, te nostro facete sed, atqui ancillae.

Shipping

0 >

all faq's related to shipping

Tamquam

0 >

tamquam vituperatoribus est, veritus democritum te mel

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FAQ's all questions of selected category.



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Default welcome msg! My Account | Wishlist | Log In

Search entire store here...

SEARCH

Shopping Cart
0 item

FURNITURE

ELECTRONICS

APPAREL

CUSTOM BLOCK

Home Page > FAQ's > Payment > Refund

Refund

Q.1 Ad debet movet vel, cum ut detraxit definitiones, labitur dissentiet ne has. Et solet blandit eam?

Q.2 Sit ea sint velit luptatum, et eros volutpat eam. Wisi officiis vel ne, duo id clita probatus conclusionemque. Vivendo scaevola abhorreant?

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FAQ question and answer.



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Default welcome msg! | My Account | Wishlist | Log In

Search entire store here...

SEARCH

Shopping Cart
0 item

FURNITURE

ELECTRONICS

APPAREL

CUSTOM BLOCK

Home Page > FAQ's > Ubique iudicabit > Ei dicit tamquam vituperatoribus est, veritus democritum te mel?

Ei dicit tamquam vituperatoribus est, veritus democritum te mel?

Ei dicit tamquam vituperatoribus est, veritus democritum te mel, vis et liber everti lucilius. Te mel nisl eius harum, sea eu dolor apeirian. Porro tamquam iracundia te quo, eum id omnes nonumes luptatum, et pri quodsi tamquam.

vituperatoribus

veritus

quodsi

Eripuit ornatus legendos per in. Lorem dicat suscipiantur vis ut.

Dicit tamquam vituperatoribus est, **veritus** democritum te mel, vis et liber everti lucilius. Te mel nisl eius harum, sea eu dolor apeirian. Porro tamquam iracundia te quo.

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Product Support Policy

Free support period for one Product totals 6 months starting from the purchase date of the Product. The term of free support can be prolonged when a Product update is purchased by confirming and paying extra for prolonged support.

Support team shall provide to Customer, without additional charge, all reasonably necessary written consultation requested in connection with use and operation of the Product or any problems therewith, within above -stated period of time.

Free support does not include achieving compatibility with third party solutions and is not provided if the Product has been customized. In cases when extraordinary support efforts will be required Customer will be offered paid support services. Contact us for paid support services.

Support team preserves the right to ignore any appeals or requests, not falling under the present conditions. All information, acquired from Magik support team is advisory only and shall not create any warranty for Magik.

Service Level Agreement

Magik will provide support services via email (magik@betterlabs.net)

Product Updates

Magik will timely release the information about new updates. It is Customer's responsibility to check for updates availability. Customer can claim updates via Support department.

All updates can be used only as a replacement of a previously purchased Product, not as a separate copy of a Product.

Magik reserves the right to determine which products will be updated and when. Magik reserves the right to discontinue product updates (if necessary).

Updates shall be available to the Customer free of charge for 6 months from the original purchase date. After that an update would cost 75% of the current product price. Customer is not obliged to purchase updates every 6 months. The decision about whether to purchase an update and when is solely customer's right. Customer can continue using the Product after 6 months from the original purchase date and can contact Magik for paid support services.

Refunds

Customer may demand a refund for any Magik product within a 30-day period from the date of purchase. Any clarification of Customer's refund claim within the 30-days period is optional.

Refund requests submitted after the expiration of the 30 days period shall not be accepted. Refunds of money charged for custom installation service shall not be issued.

Magik considers its Product refunded when the money has been withdrawn from its account. If no notification of non-acceptance has been received from client within 10 bank days, product is treated as refunded. The Customer is obliged to uninstall the product before requesting the refund and terminate all its copies and derivatives within the 5 bank days starting from the day of initiation of money refund process.

Magik is not responsible for any damages neither with Magento running, nor with business profits or information occurring due to enforced manual deleting of refunded Product or its derivatives.

Disclaimer of Responsibility

Magik Products are not stand-alone solutions and require Magento to be installed primarily with a valid Magento License. Magik does not guarantee for its Product to operate correctly on any Magento solution, either modified or non-modified.

Magik does not bear any responsibility for damages or incorrect running of the Magento solution, occurred due to installation or utilizing of Module. Magik disclaims any accountability for content of a site on which the Product is installed. Magik is not liable to Customer or any third party for any damages including, but not limited to, loss of business or business profits, loss of business information due to using Magik Products. By accepting this License Agreement Customer acknowledges to use the Product at own risk and has clear understanding of responsibility for any damage to own computer system and data.

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Magik reserves the right to modify these agreement terms at any time. It is solely Customer's responsibility to inquire about any changes made to the present Agreement.